



PALO ALTO COMMONS



A WellQuest Living Community

In order to enhance the parking experience for all members of the Palo Alto Commons community, we have established the following Community Parking Policy. This policy is designed to ensure fair and efficient use of our parking spaces, maintaining a harmonious environment for residents and their guests.

- **Designated Parking Areas:**
 - a. Palo Alto Commons has a total of 58 parking spots
 - b. Additionally, there are 41 parking spots at the Avant, the independent living community located on the right side of Palo Alto Commons.
- **Authorized Users:**
 - a. Only residents, family members, and staff members are allowed to use the parking spaces at Palo Alto Commons and the Avant.
 - b. Visitors and guests of residents are also permitted to use our parking facilities.
 - c. Private Care Givers can only park at nearby public parking. Our Concierge can provide assistance.
- **Overflow Parking for Visitors:**
 - a. In the event that parking at Palo Alto Commons is full, visitors and guests are allowed to park in the Avant garage or on the street of El Camino Rear.
 - b. The concierge will have the authority to assist and guide visitors to alternative parking solutions, ensuring their convenience.
- **Staff Parking Guidelines:**
 - a. Staff members are requested not to park in the residential areas located behind the building of Palo Alto Commons, specifically prohibited on Wilkie Way. This is to reserve those spaces for homeowners and their own guests.
 - b. Staff members are encouraged to park on El Camino Real, public parking right of way areas and cross the street carefully at the street light.
- **Gate Access to Avant Parking Garage:**
 - a. If visitors cannot find parking within Palo Alto Commons, the concierge will facilitate access to the Avant parking garage.
 - b. This additional parking option is designed to accommodate overflow situations and ensure a smooth parking experience for all community members.
 - c. A sign at the entrance of driveway to redirect visitors to call the concierge asking for parking assistance.
- **Parking Management on Busy Days:**
 - a. During busy days or special events, we encourage staff members to carpool whenever possible.
 - b. A shuttle service may be arranged to transport staff members from off-site parking areas to the community entrance, reducing the demand for on-site parking.
 - c. Community will provide valet parking services to guests and visitors.
- **Effective Communication:**
 - a. Regular communication will be maintained with residents, family members, and staff regarding parking updates, events, and any changes to the parking policy.
 - b. Feedback from the community will be actively sought to address concerns and continually improve our parking management strategy.