

**From:** [Esmeralda aristeo](#)  
**To:** [Council, City](#)  
**Subject:** Regarding Buena Vista MHP Residents  
**Date:** Friday, August 2, 2024 3:19:33 PM

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**CAUTION: This email originated from outside of the organization. Be cautious of opening attachments and clicking on links.**

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Dear Mayor, Vice Mayor and city council members

Residents of Buena Vista MHP want to share our concerns with Housing Authority, please see attachment, thank you.

Kindest regards Esmeralda

Space #106 Esmeralda Aristeo

I used to live in space #5 I was evacuated due my home was part of the old owner, and was relocated in a smaller home for almost a year when they said will be a short time 1 or 3 months, with the promised to be move in a new 3 bedrooms home. When they brought my mobile home in #106 They gave me an old house with black mold and leaks , we did emergency repairs on our expenses, management said was our home and we had to pay for it, we remodeled our home is 865 square footage, HA is offering 720 square footage, I have a son with Anxiety, ADHD, Tourette syndrome, sleep apnea, Hypothonia, He is mental disable, He can't be in a small spaces I have Letters and document signed from the doctor. HA doesn't want to keep our home, give us the same square footage or give us a 3 bedroom home that is close to my home size, please help me to save my home

Space #112. Ana Lilia

Our concerns are: 1.-The price of the new mobile home HA gave it to us is a rip-off, it's twice expensive as what is on the market value because they are taking back the money that they are supposed to pay for our home. 2.-we want manufactured home with guarantee. 3.-our appraisal is less money than the last appraisal we had, They are not taking in consideration all the space we have, they don't include my storage, it's not fair that they are offering smaller home I asked for a home we the number of rooms our family needs HA denied, They said that is 2 persons per room including the living room which is unfair because I have 5 daughters and 1 son . 5.- we would like to have enough information for the amount on how much we will be paying for our rent for our home depending on our gross income, so we would be able to see if we can afford it.

Please help us.

**Space #46 Nicolas Miramontes**

**My name is Nicolas and Maria Miramontes and we have lived at Buena Vista for about 23 years at space #46. We are nine members in our family, including seven children, 6 girls and 1 boy. We have been offered a 3bedroom mobile home. We are requesting a 4bedroom mobile home to accommodate for our children. We have been told that there is not enough space for a 4bedroom mobile home. Previously, our family has qualified for a 3bedroom unit because we supposedly are 8 family members. According to the office, in my contract there are only 8 members, but we are 9 members because one of my daughters is at the University.**

**Again, we were told that if we were 9 members in the family, we would qualify for a 4bedroom mobile home. It is unfair to remove my older daughter from the contract since she is being studying her master's at a University in Los Angeles. She lives here and goes to school there. This is her home, and she does not have another place to stay.**

**We request your support to keep our family together. My daughter is finishing her school year, and she is coming back home. Do not exclude her. Keep my daughter home!**

**Sincerely,**

**Nicolas Miramontes**

**Maria Miramontes**

#44



SANMINA

1. This is Cipriana Hernandez and my father visits me twice a year from Mexico. Due to special needs, my father needs a ramp in order to get into our home.
2. We also need an extra bedroom because we have two kids and they need their privacy, as well as my husband and I.
3. I also have a 22 year old daughter. I wanted to know if she qualifies for an apartment in the apartment complex that will be built.

## **Housing Authority Letter**

SPACE # 73  
Liney Barrera

Dear Housing Authority,

My Name is Liney Barrera. As you know I have been doing my best to become an owner or get fair payment.

Despite all my effort and Dedication going through the appealing and hearing process. I was Denied.

I have no words to describe all the anxiety and stress I've been through. I wish the Management team provided the correct information when I Signed the contract.

I wished Melanie never Promised me to become an owner, I wouldn't have signed the contract.

I wish I was given the same options to get paid for the land lease as the other neighbors did.

Housing Authority Please take into consideration Buena Vista Residents' needs.

Best regards  
Liney Barrera

I give permission to Esmeralda to speak on my behalf at the City Hall  
and to share this letter to the Housing Authority

**Re: Ownership**

**SPACE #54**

**Michael Helmer**

Sent from my iPad

> On Aug 1, 2024, at 2:30 PM, Michael Helmer  
<michaelah1946@gmail.com> wrote:

>

> My partner and I have been duped . After a great deal of pressure ,from a previously contracted management team, we made a decision. We would rent ,as we saw nothing to gain from tut owning a unit. At the time of our decision there was no mention of replacing rental units with apartments. None. Had we been aware that there was a possibility of being placed in an apartment, we would have suffered the irrationality of ownership.

> We have petitioned to amend our status, but to no avail. I assert that when the options concerning status was offered , it was implied that we would be renting a coach owned by who ever the heck is running this shell game

> Sent from my iPad

#27 ERIKA ESCALANTE

My complaints are:

1. They have delayed the process with the appraisals
2. They have not provided an updated relocation information and amount to reflect current cost of living, the relocation amount has been the same since 2017
3. Appeal process is unfair the housing authority makes the decision, it should be a third independent party.
4. Appraisals are still questionable how smaller homes are getting more for in place value than bigger homes.
5. BV advisor meetings are not helpful.

#110 MAYRA ESCALANTE

My complaints are:

1. They have delayed the process with the appraisals
2. They have not provided an updated relocation information and amount to reflect current cost of living, the relocation amount has been the same since 2017
3. Appeal process is unfair the housing authority makes the decision, it should be a third independent party.
4. Appraisals are still questionable how smaller homes are getting more for in place value than bigger homes.
5. BV advisor meetings are not helpful.

## Unit #21 Rene Escalante

We don't agree with the appraisal we feel discriminated against because of how they have treated us. For example on land value in were all the smaller home were getting more than us, also I just recently had an accident, I fell down and got badly injured, we notified Housing Authority and we still haven't gotten a respond, the accident was due to the 2 inch gas pipe that is inside my space.

SPACE # 105 ELLEN GOLD

My request of the Palo Alto City Council is in reference to Section 2.2 of the Buena Vista Relocation Plan, ANTICIPATED PROJECT SCHEDULE. I propose that the City Council stipulate that the Anticipated Project Schedule be revised to eliminate the need for Phase Three Residents to relocate prior to the new manufactured homes being ready for occupancy, thereby imposing on them two full household moves within a six month period of time.

Relocating Phase Three Residents in this way imposes an undue hardship on all residents of Phase Three and especially on the handful of residents over the age of 75. The severe trauma that this unnecessary move would cause to seniors and others outweighs a short wait of six months until the new manufactured homes (which do not require City of Palo Alto approval) are ready for occupancy and the work to build the new apartment building can begin.

Residents are aware of the historically long delays of building projects requiring City of Palo Alto approval due to a variety of reasons. I believe that the trade-off of 6 months to commence building an apartment building is minimal when balanced against the multiple detrimental effects of a forced relocation followed by a second relocation only 6 months later, not to mention the financial costs to the Housing Authority.

Unit#16 Lorena Diaz

I would like to requesting a manufactured mobile home of good quality .

**Space #26 Alex Simangas**

**My family has lived at Buena for 15 years. We are 7 family members. We are requesting a 3bedroom mobile home. Housing Authority has not approved our request arguing that there is not enough space at Buena Vista. However, many families have move out of the community. Some former families had 3bedroom units.**

**According to Housing Authority's plans, there will be empty apartments and mobile homes, but Housing Authority does not want to help me, they are trying to force me out of the Buena Vista many times.**

**My request is to keep my family together, but Housing Authority has denied my daughter to be in the contract. My daughter has been diagnosed with multiple sclerosis. Her doctors are concerned for her well-being, she may end up in a wheelchair or become paralyzed into a vegetable state. Housing Authority has knowledge of my daughter's condition, but it seems they don't care.**

**I will not deny my daughter the protection she needs, and I will do the impossible to keep my family together.**

**According to Housing Authority, there is no space for a 3-bedroom mobile home for my family. I will not send her to the street. Please Help Me Keep My Family Together.**

**Buena Vista Mobile Home Park was saved by Housing Authority, the City of Palo Alto and other organizations to keep families and children together. However, I feel that HA is doing the opposite trying to separate our families.**

**My other request is for Housing Authority to be more mindful when doing repairs during the inspections. In the past, HA sent an electrician to repair a light because it had not passed the inspection. The power cables were left without any protection for a long time. The job was not finished and there was never a response when I emailed my concern. My dad is disable and he was without electricity for almost a1month. I also had to pay an electrician to fix the exposed cords. My dad and my 3 children were in danger. HA is trying to force me out of the park they don't want to add a member of my family on the rental contract.**

## Unit#35 Sandra

I tried to put my husband on the lease contract when Caritas was running the park was Cassy the manager and she said that was no possible, now I tried to put my daughter and my husband on The lease contract and same thing Housing Authority said it's not possible, I requested 2 bedrooms mobile home or apartment, They offered me only one bedroom, They said to can sleep in one bedroom and 2 in the living room, since HA started the project said will be for improvement and the residents to be in better condition But They said 2 persons can sleep in the living room that is not a improve condition for the resident.