



Proclamation

EXPRESSING APPRECIATION TO DEAN BATCHELOR UPON HIS RETIREMENT

WHEREAS, Dean Batchelor began his career with the City of Palo Alto on October 21, 2008 and has provided exemplary service for more than 16-years; and

WHEREAS, Dean Batchelor has enthusiastically served the citizens of Palo Alto as Assistant Director for Utilities Operations, as Chief Operating Officer, and Utilities Director; and

WHEREAS, Dean provided leadership and oversight for numerous Utilities capital improvement projects including: major multi-year infrastructure replacement and street improvement in downtown Palo Alto, new Corte Madera Reservoir construction, Colorado and Hanover power substations rehabilitation, rebuilding and undergrounding electric lines in the Foothills, deploying advanced metering infrastructure and smart grid technology, implementing a new electric outage management and customer notification system, launching the electric grid modernization and fiber-to-the-premises pilot project, accelerating sewer main replacement investments, and adding solar to City facilities; and

WHEREAS, Dean executed contract agreements for advantageous resource supply procurements, successfully managed finances and rates to save Palo Alto customers money on utility costs, introduced new technologies such as MyCPAU online account management to improve customer service and efficiencies, implemented new customer programs for environmental sustainability such as the carbon neutral gas offset program and sustainability and climate action plan, and won awards on behalf of the City of Palo Alto Utilities for leadership in utilities safety and operations, smart energy program structure, and the customer experience; and

WHEREAS, Dean has strengthened the Utilities Department's recruitment, retention, succession preparation and strategic planning initiatives, mentored and trained team members to provide the highest quality services for the Palo Alto community, emphasizing the importance of integrity and honesty in public service; and

WHEREAS, Dean Batchelor is recognized by his peers and City staff for being professional, knowledgeable, dependable and a team player.

NOW, THEREFORE, I, Greer Stone, Mayor of the City of Palo Alto on behalf of the entire City Council do hereby extend its sincere appreciation to Dean Batchelor for his dedication and excellent service rendered to the City.

PRESENTED: December 16, 2024

APPROVED:

Mayor Greer Stone

Vice Mayor Ed Lauing

Council Member Pat Burt

Council Member Lydia Kou

Council Member Julie Lythcott-Haims

Council Member Greg Tanaka

Council Member Vicki Veenker

ATTEST:

City Clerk

APPROVED AS TO FORM:

City Manager

City Attorney