

**GENERAL RESIDENTIAL WATER SERVICE**

UTILITY RATE SCHEDULE W-1

**A. APPLICABILITY:**

This schedule applies to separately metered single-family residential dwellings receiving Water Service from the City of Palo Alto Utilities.

**B. TERRITORY:**

This schedule applies everywhere the City of Palo Alto provides Water Service.

**C. RATES:**

<u>Monthly Service Charge:</u>	<u>Per Meter Per Month</u>
For meters 5/8-inch to 1 inch .....	\$ <del>24.27</del> <u>21.48</u>
For 1 1/2 inch meter .....	<del>78.39</del> <u>69.38</u>
For 2-inch meter .....	<del>121.27</del> <u>107.32</u>
For 3-inch meter .....	<del>257.05</del> <u>227.48</u>
For 4-inch meter .....	<del>457.15</del> <u>404.56</u>
For 6-inch meter .....	<del>935.94</del> <u>828.27</u>
For 8-inch meter .....	<del>1,722.02</del> <u>1,523.92</u>
For 10-inch meter .....	<del>2,722.49</del> <u>2,409.29</u>
For 12-inch meter.....	<del>3,580.05</del> <u>3,168.19</u>

<u>Volumetric Rates:</u> (To be added to Service Charge, applicable to all pressure zones.)	<u>Per Hundred Cubic Feet Per Month</u>
---	---

Commodity Rate:

Water Delivery Charge from SFPUC .....	\$ <del>5.55</del> <u>5.21</u>
--	--------------------------------

Distribution Rate:

Tier 1 usage .....	<del>\$3.07</del> <u>2.72</u>
Tier 2 usage (All usage over 100% of Tier 1) .....	<del>7.15</del> <u>6.33</u>

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council



**GENERAL RESIDENTIAL WATER SERVICE**

UTILITY RATE SCHEDULE W-1

Drought Surcharges (deactivated):

A drought surcharge will be added to the Customer’s applicable commodity rate for Tier 1 and Tier 2 Water usage when the City Council has determined that a Water reduction level is in effect for the City as described in Section D.4. The drought surcharges in the table below are measured in dollars per hundred cubic feet (ccf).

<b>Water Usage Reduction level</b>	<b>Level 1 (10/15%)</b>	<b>Level 2 (20%)</b>	<b>Level 3 (25%)</b>
Tier 1	0.20	0.43	0.64
Tier 2	0.58	1.21	1.85

Temporary Service – Developers

Temporary unmetered service to residential subdivision developers, per connection ..... \$ 6.00

**D. SPECIAL NOTES:**

**1. Calculation of Cost Components**

The actual bill amount is calculated based on the applicable rates in Section C above and adjusted for any applicable discounts, surcharges and/or taxes. On a Customer’s bill statement, the bill amount may be broken down into appropriate components as calculated under Section C.

**2. Commodity Rate**

The Commodity Charge is based on the water delivery rate per the San Francisco Public Utility Commission (SFPUC) Water Rate Schedule W-25: Wholesale Use with Long-Term Contract. The Commodity Charge will be passed through automatically via periodic rate adjustments to account for increases in wholesale water charges, as well as inflation. The pass-through period will be effective for fiscal years 202~~5~~<sup>9</sup> through 202~~9~~<sup>4</sup>, inclusive. Customers will be provided notice of any adjustments via their billing statements or by any other mailing by CPAU to the customer’s regular billing address.

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council



**GENERAL RESIDENTIAL WATER SERVICE**

UTILITY RATE SCHEDULE W-1

**3. Calculation of Usage Tiers**

Tier 1 Water usage shall be calculated and billed based upon a level of 0.2 ccf per day rounded to the nearest whole ccf, based on Meter reading days of Service. As an example, for a 30-day bill, the Tier 1 level would be 0 through 6 ccf. For further discussion of bill calculation and proration, refer to Rule and Regulation 11.

**4. Drought Surcharge**

During period of Water shortage or restrictions on local Water use, the City Council may, by resolution, declare the need for citywide Water conservation at the 10/15%, 20% or 25% level. While such a resolution is in effect, a drought surcharge will apply. The purpose of the drought surcharge is to recover revenues lost as a result of reduced consumption.

*{End}*

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council

Supersedes Sheet No W-1-3  
dated 7-1-2023<sup>2</sup>



**CITY OF  
PALO ALTO  
UTILITIES**

Effective 7-1-2024<sup>3</sup>  
Sheet No W-1-3

**WATER SERVICE FROM FIRE HYDRANTS**

UTILITY RATE SCHEDULE W-2

**A. APPLICABILITY:**

This schedule applies to all Water taken from fire hydrants for construction, maintenance, and other uses in conformance with provisions of a Hydrant Meter Permit.

**B. TERRITORY:**

This schedule applies everywhere the City of Palo Alto provides Water Service.

**C. RATES:**

1. Monthly Service Charge.

METER SIZE

5/8 inch .....	\$ 50.00
3 inch .....	125.00

2. Volumetric Rate: (per hundred cubic feet)

Commodity Rate:

Water Delivery Charge from SFPUC ..... \$ ~~5.555-21~~

Distribution Rate:.....\$ ~~4.323-83~~

4. Drought Surcharges (deactivated):

A drought surcharge will be added to the Customer’s applicable Commodity rate when the City Council has determined that a Water reduction level is in effect for the City as described in Section D.6. The drought surcharges in the table below are measured in dollars per hundred cubic feet (ccf).

<b>Water Usage Reduction level</b>	<b>Level 1 (10/15%)</b>	<b>Level 2 (20%)</b>	<b>Level 3 (25%)</b>
Surcharge	0.26	0.53	0.77

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council



## WATER SERVICE FROM FIRE HYDRANTS

### UTILITY RATE SCHEDULE W-2

#### D. SPECIAL NOTES:

1. Monthly charges shall include the applicable monthly Service Charge in addition to usage billed at the commodity rate.
2. The Commodity Charge is based on the water delivery rate per the San Francisco Public Utility Commission (SFPUC) Water Rate Schedule W-25: Wholesale Use with Long-Term Contract. The Commodity Charge will be passed through automatically via periodic rate adjustments to account for increases in wholesale water charges, as well as inflation. The pass-through period will be effective for fiscal years 202~~5~~<sup>0</sup> through 202~~9~~<sup>4</sup>, inclusive. Customers will be provided notice of any adjustments via their billing statements or by any other mailing by CPAU to the customer's regular billing address.
3. Any person or company using a hydrant without first obtaining a valid Hydrant Meter Permit shall pay a fee of \$50.00 for each day of such use in addition to all other costs and fees provided in this schedule. A hydrant permit may be denied or revoked for failure to pay such fee.
4. A Meter deposit of \$750.00 may be charged any applicant for a Hydrant Meter Permit as a prerequisite to the issuance of a permit and Meter(s). A charge of \$50.00 per day will be added for delinquent return of hydrant Meters. A fee will be charged for any Meter returned with missing or damaged parts.
5. Any person or company using a fire hydrant improperly or without a permit, or who draws Water from a hydrant without a Meter installed and properly recording usage shall, in addition to all other applicable charges be subject to criminal prosecution pursuant to the Palo Alto Municipal Code.
6. During period of Water shortage or restrictions on local Water use, the City Council may, by resolution, declare the need for citywide Water conservation at the 10/15%, 20% or 25% level. While such a resolution is in effect, a drought surcharge will apply. The purpose of the drought surcharge is to recover revenues lost as a result of reduced consumption.

*{End}*

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council

*Supersedes Sheet No W-2-2  
dated 7-1-202~~2~~<sup>3</sup>*



Effective 7-1-202~~3~~<sup>4</sup>  
Sheet No **W-2-2**

**FIRE SERVICE CONNECTIONS**

UTILITY RATE SCHEDULE W-3

**A. APPLICABILITY:**

This schedule applies to all public fire hydrants and private fire Service connections.

**B. TERRITORY:**

This schedule applies everywhere the City of Palo Alto provides Water Service.

**C. RATES:**

1. Monthly Service Charges

Public Fire Hydrant..... \$ 5.00

Private Fire Service:

2-inch connection.....	\$ <u>4,994.42</u>
4-inch connection.....	<u>30.93</u> <u>27.38</u>
6-inch connection.....	<u>89.84</u> <u>79.51</u>
8-inch connection.....	<u>191.47</u> <u>169.45</u>
10-inch connection.....	<u>344.35</u> <u>304.74</u>
12-inch connection.....	<u>556.23</u> <u>492.24</u>

2. Commodity (To be added to Service Charge unless Water is used for fire extinguishing or testing purposes.)

Per Hundred Cubic Feet

All water usage .....\$ 10.00

**D. SPECIAL NOTES:**

1. Service under this schedule may be discontinued if Water is used for any purpose other than fire extinguishing or testing and repairing the fire extinguishing facilities. Using hydrants and fire Services for other purposes is illegal and will be subject to the commodity charge as noted above, fines, and criminal prosecution pursuant to the Palo Alto Municipal Code.
2. For a combination Water and fire Service, the Water Service schedule shall apply.

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council



**FIRE SERVICE CONNECTIONS**

**UTILITY RATE SCHEDULE W-3**

3. Utilities Rule and Regulation No. 21 provides additional information on Automatic Fire Services.
4. Repairs and testing of fire extinguishing facilities are not considered unauthorized use of Water if records and documentation are supplied by the Customer.

*{End}*

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council

*Supersedes Sheet No W-3-2  
dated 7-1-2023~~2~~*



Effective 7-1-2023~~4~~  
Sheet No **W-3-2**

**RESIDENTIAL MASTER-METERED AND  
GENERAL NON-RESIDENTIAL WATER SERVICE**

UTILITY RATE SCHEDULE W-4

**A. APPLICABILITY:**

This schedule applies to Water Services to non-residential buildings, and multi-family residential dwellings served through a Master-Meter.

**B. TERRITORY:**

This schedule applies everywhere the City of Palo Alto provides Water Service.

**C. RATES:**

<u>Monthly Service Charge</u>	<u>Per Meter Per Month</u>
For 5/8-inch meter .....	\$ <u>21.22</u> <del>18.78</del>
For 3/4-inch meter .....	<u>28.37</u> <del>25.11</del>
For 1-inch meter .....	<u>42.66</u> <del>37.76</del>
For 1 1/2-inch meter .....	<u>78.39</u> <del>69.38</del>
For 2-inch meter .....	<u>121.27</u> <del>107.32</del>
For 3-inch meter .....	<u>257.05</u> <del>227.48</del>
For 4-inch meter .....	<u>457.15</u> <del>404.56</del>
For 6-inch meter .....	<u>935.94</u> <del>828.27</del>
For 8-inch meter .....	<u>1,722.02</u> <del>1,523.92</del>
For 10-inch meter .....	<u>2,722.49</u> <del>2,409.29</del>
For 12-inch meter .....	<u>3,580.05</u> <del>3,168.19</del>

<u>Volumetric Rates: (to be added to Service Charge, applicable to all pressure zones)</u>	<u>Per Hundred Cubic Feet Per Month</u>
Commodity Rate:	
Water Delivery Charge from SFPUC .....	\$ <u>5.55</u> <del>5.21</del>
Distribution Rate: .....	<u>4.32</u> <del>3.83</del>

**CITY OF PALO ALTO UTILITIES**  
Issued by the City Council



**RESIDENTIAL MASTER-METERED AND  
GENERAL NON-RESIDENTIAL WATER SERVICE**

UTILITY RATE SCHEDULE W-4

Drought Surcharges (deactivated):

A drought surcharge will be added to the Customer's applicable commodity rate when the City Council has determined that a Water reduction level is in effect for the City as described in Section D.3. The drought surcharges in the table below are measured in dollars per hundred cubic feet (ccf).

<b>Water Usage Reduction level</b>	<b>Level 1 (10/15%)</b>	<b>Level 2 (20%)</b>	<b>Level 3 (25%)</b>
Surcharge	0.26	0.53	0.77

**D. SPECIAL NOTES:**

**1. Calculation of Cost Components**

The actual bill amount is calculated based on the applicable rates in Section C above and adjusted for any applicable discounts, surcharges and/or taxes. On a Customer's bill statement, the bill amount may be broken down into appropriate components as calculated under Section C.

**2. Commodity Rate**

The Commodity Charge is based on the water delivery rate per the San Francisco Public Utility Commission (SFPUC) Water Rate Schedule W-25: Wholesale Use with Long-Term Contract. The Commodity Charge will be passed through automatically via periodic rate adjustments to account for increases in wholesale water charges, as well as inflation. The pass-through period will be effective for fiscal years 202~~50~~ through 202~~94~~, inclusive. Customers will be provided notice of any adjustments via their billing statements or by any other mailing by CPAU to the customer's regular billing address.

**3. Drought Surcharge**

During period of Water shortage or restrictions on local Water use, the City Council may, by resolution, declare the need for citywide Water conservation at the 10/15%, 20% or 25% level. While such a resolution is in effect, a drought surcharge will apply. The purpose of the drought surcharge is to recover revenues lost as a result of reduced consumption.

*{End}*

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council

Supersedes Sheet No W-4-2  
dated 7-1-202~~32~~



Effective 7-1-202~~43~~  
Sheet No W-4-2

**NON-RESIDENTIAL IRRIGATION WATER SERVICE**

UTILITY RATE SCHEDULE W-7

**A. APPLICABILITY:**

This schedule applies to non-residential Water Service supplying dedicated irrigation Meters.

**B. TERRITORY:**

This schedule applies everywhere the City of Palo Alto provides Water Services.

**C. RATES:**

<u>Monthly Service Charge</u>	<u>Per Meter Per Month</u>
For 5/8-inch meter .....	\$ <del>21.22</del> 18.78
For 3/4-inch meter .....	<del>28.37</del> 25.11
For 1-inch meter .....	<del>42.66</del> 37.76
For 1 1/2 inch meter .....	<del>78.39</del> 69.38
For 2-inch meter .....	<del>121.27</del> 107.32
For 3-inch meter .....	<del>257.05</del> 227.48
For 4-inch meter .....	<del>457.15</del> 404.56
For 6-inch meter .....	<del>935.94</del> 828.27
For 8-inch meter .....	<del>1,722.02</del> 1,523.92
For 10-inch meter .....	<del>2,722.49</del> 2,409.29
For 12-inch meter .....	<del>3,580.05</del> 3,168.19

<u>Volumetric Rates:</u> (to be added to Service Charge, applicable to all pressure zones)	<u>Per Hundred Cubic Feet Per Month</u>
--	---

Commodity Rate:	
Water Delivery Charge from SFPUC .....	\$ <del>5.55</del> 5.21

Distribution Rate: .....	<del>6.58</del> 5.83
--------------------------	----------------------

---

**CITY OF PALO ALTO UTILITIES**

Issued by the City Council



**NON-RESIDENTIAL IRRIGATION WATER SERVICE**UTILITY RATE SCHEDULE W-7Drought Surcharges (deactivated):

A drought surcharge will be added to the Customer's applicable commodity rate when the City Council has determined that a Water reduction level is in effect for the City as described in Section D.3. The drought surcharges in the table below are measured in dollars per hundred cubic feet (ccf).

<b>Water Usage Reduction level</b>	<b>Level 1 (10/15%)</b>	<b>Level 2 (20%)</b>	<b>Level 3 (25%)</b>
Surcharge	0.53	1.25	2.02

**D. SPECIAL NOTES:****1. Calculation of Cost Components**

The actual bill amount is calculated based on the applicable rates in Section C above and adjusted for any applicable discounts, surcharges and/or taxes. On a Customer's bill statement, the bill amount may be broken down into appropriate components as calculated under Section C.

**2. Commodity Rate**

The Commodity Charge is based on the water delivery rate per the San Francisco Public Utility Commission (SFPUC) Water Rate Schedule W-25: Wholesale Use with Long-Term Contract. The Commodity Charge will be passed through automatically via periodic rate adjustments to account for increases in wholesale water charges, as well as inflation. The pass-through period will be effective for fiscal years 202~~50~~ through 202~~94~~, inclusive. Customers will be provided notice of any adjustments via their billing statements or by any other mailing by CPAU to the customer's regular billing address.

**3. Drought Surcharge**

During period of Water shortage or restrictions on local Water use, the City Council may, by resolution, declare the need for citywide Water conservation at the 10/15%, 20% or 25% level. While such a resolution is in effect, a drought surcharge will apply. The purpose of the drought surcharge is to recover revenues lost as a result of reduced consumption.

*{End}***CITY OF PALO ALTO UTILITIES**

Issued by the City Council